

## *Gamboian Unit Policy on Product Exchanges*

1. Each consultant is an **independent business owner** and the best way to run your Mary Kay business is to have adequate inventory on hand to fill your customer orders.
2. Product requests will only be sent out by email if an item is **discontinued** or **sold out Limited Edition**.
3. You have the option of asking Amie for a “one time save”. This will allow you to receive the product (if it is available) at consultant rate plus tax and shipping if applicable.
4. **Swap shop is closed:** please do not put your sister consultants in a position of asking her for products from the store. We all know that it could be the very next thing she needs!
5. Please do your best to order smartly and strategically so you have on hand what your clients need.