

A "How To" Get Your MK Business Started

How do I log into the Mary Kay website?

Go to www.marykayintouch.com and you will need your consultant number. Leave the password blank and hit Login.

How do I set up my Website?

Go to www.marykayintouch.com and log in as a consultant. You will have the option to purchase your website for \$25 for the whole year in the month you begin your business and the month after.

How do I order business cards?

Go to www.mkconnections.com or call 800-627-9577

How do I accept credit cards as payment?

Log into www.marykayintouch.com and on the home page on the left hand side click on the ProPay link or call 800-630-8115.

How do I order my product?

As soon as you make your inventory decision, your Director will place your first order for you. After that, you can order at anytime on www.marykayintouch.com by clicking on the "Online Ordering" link at the top of the page. Or call 800-272-9333.

How do I know if I'm in "Active" Status as a Consultant?

Log into www.marykayintouch.com and check your Personal Reports and your status will be next to your name, or call 800-272-9333.

When do I receive my "Star Consultant Ladder of Success"?

After the quarter ends (3/15 or 6/15 or 9/15 or 12/15) the company begins the mailing. Please call Branch customer service if you do not receive it within 8 weeks. 800-272-9333

How do I select my Star Prize?

Call the prize department at 800-272-9333 or select it online at www.marykayintouch.com after the quarter ends (Special prize link will appear online about one week after quarter ends).

How do I order my Red Jacket?

When you have at least 2 active team members, you may order your Red Jacket!
Call 800-272-9333.

If I have a problem with my MK email or website.

Call MKIntouch Support at 800-272-9333

My order was missing product?

Call Branch Customer Service at 800-272-9333

My order had extra product?

Call Branch Customer Service at 800-272-9333

Where do I find Meeting Information?

www.victoryarea.com

What do I wear?

Looking professional is key to your success in MK. We recommend a black skirt with a white blouse to all business appointments. (This way you can add your Red Jacket when you earn it.)